



Refund Policy

Date Approved: September 24, 2019

President: Dave Bellehumeur

Executive Director: Patrick Johnston

Risk Management/Legal Counsel: Donna Clark

1. Purpose

The purpose of this policy is to protect the London Volleyball Club, a non-profit community organization from financial hardship, ensure programming costs remain low and avoid incurring additional costs.

2. Definitions

- a. Association: The London Volleyball Club.
- b. Board: The duly appointed board members of LVC.
- c. Committee – Any authorized and recognized committee of the Association.
- d. Participants – Any person directly or indirectly involved in an approved activity in the capacity of competitor, observer, athlete, coach, assistant coach, practice volunteer, trainer, manager, parent, official, spectator, employee, Committee Member or Association Member or any other person present or involved in the activity.

3. Each refund will be handled on a case-by-case basis by the Board of Directors who will make a decision in a timely manner.

4. A full refund can be considered if an athlete withdraws before Signing Night.

5. After Signing Night, direct costs are paid up front and are not eligible for refund under any circumstances. These include but are not limited to:

- OVA Fees
- Uniform/Warm-Up/Apparel Costs

6. The remainder of fees may be eligible for a refund and will be taken into consideration by the Board of Directors for the following reasons:

- Injury/Medical condition (with Doctor's note)
- Moving out of province/country
- Personal conflict
- Compassionate reasons

7. Withdrawing from the team for the following reasons will not be eligible for a refund:

- Removal due to breach of LVC Code of Conduct
- Leaving due to lack of playing time / lack of understanding of LVC Pathway
- Leaving due to time commitment or other conflict